



189 HAWDONS ROAD, MOGENDOURA NSW 2537

P: 0412 468 921 E: [emmalips@activ8.net.au](mailto:emmalips@activ8.net.au)

ABN 61 150 738 604

## BOOKING FORM /TERMS AND CONDITIONS OF STAY

Before making a booking at Mogendoura Farm, please ensure you have read the following terms and conditions.

By booking accommodation at Mogendoura Farm, you are agreeing to the terms and conditions as stated below.

- Arrival:** Check-in to the property is from 2:00pm onwards. The inventory list should be verified upon arrival. Any breakages or missing items should be reported within two hours.
- Departure:** Checkout is before 10:00am unless agreed otherwise. Please ensure all windows are closed and doors locked on departure.
- Late Checkout:** Not available during school holidays. Can be arranged prior for other times.
- Return of keys:** The keys should be returned to the caretakers/owners where they were collected on arrival. The caretakers/owners of property may inspect the cottages before your departure. Unless otherwise arranged.
- Bond:** At least 2 weeks prior to the date of your arrival to the property, you must pay us a bond of \$200 per cottage (the "Bond"). We may use the Bond to recover our loss due to any or all of the following: (a) you breaching these Conditions of Stay; (b) you or your invitees damaging our property or any item in it or leaving our property or any item in it dirty or stained; (c) loss of any item at our property as a result of you or your invitees staying at our property. Within 10 days of the end of your stay at our property we will promptly refund to you any part of the above Bond that has not been used to recover our loss. Venue hire fees may apply. Provide bank details for the return of the bond.
- Smoking:** The residence complies with Non-Smoking state laws. Smoking inside is prohibited for the health and comfort of other visitors.
- Animals:** Horses are welcome by arrangement with the owner – designated yards or paddocks to be negotiated. No Dogs or other animals allowed.
- General:** **The property is to be used by booked guests only, TO ensure our privacy/security and that of other guests and insurance, NO OUTSIDE VISITORS. THE FARM, ACCESS AND FACILITIES ARE FOR PAYING GUESTS ONLY. A VISITOR DAY PASS CAN BE ORGANISED AND PAID FOR.PLEASE. NO CAMPING** unless previously organised. Failure to abide by these terms and conditions may lead to immediate cancellation of your stay and being requested to leave the property immediately without any right to claim a refund. We are confident that you will enjoy your farmstay experience but the pleasure entails certain responsibilities on your part: -
1. Rates and Tariffs for Mogendoura farmhouse include a basic clean any additional cleaning required would be charged at \$45/hour.
  2. You are responsible to lock the entries/exits to the cottages and turn off the lights when you leave the premises whether for an outing or departure - reducing the use of unnecessary power and assisting us to minimise our carbon footprint.
  3. Family members should be encouraged to use self discipline and thus avoid damage or accidents. All breakages or defects should be reported promptly.
  4. Items from the cottages should not be removed at any time. Unless pre- arranged and the rate for additional linen fee agreed, please bring own towels and linen for personal use. Blankets, quilts and pillows are provided.
  5. The accommodation will be of a high standard of cleanliness/neatness upon your arrival and your co-operation in leaving it that way would be greatly appreciated, additional cleaning charges will apply If necessary.
  6. Under no circumstances are fires/bonfires to be lit on the property. Fires only to be lit in the combustion fireplace/firepit provided. Please observe fire bans if these are declared by authorities during the summer period. Do not use the wood in the barrels behind the cottages for the firepit. It is for the Internal fireplaces only. Additional or excessive use of wood will be charged.
  7. Vehicles must keep to the roads and not enter any other paddock area. The speed limit is 20 km/p/h. **Definitely no trail bike, quad bike or off-road riding/driving is permitted anywhere on the property. Please also note that due to safety considerations motorised/powerd watercraft such as jet skis are not permitted on the river beach.**
  8. Water Supply – the property principally relies on rain water and guests are asked not to waste this precious resource. Please limit showers to max 3 minutes.
  9. Toilets – toilets are connected to a septic system and care should be taken not to flush non-biodegradable material.
  10. Farmstay outdoor play equipment must only be used by young children and whilst under adult supervision. Any accident sustained from the use of the play equipment is the responsibility of the user.
  11. Please ensure that gas bottles are turned off after use, not left in the open position (gas leaks, especially in summer heat) creating a potentially dangerous situation. Use of cottage pots and pans on the barbecue is prohibited.
  12. We have provided placemats, coasters and stands for hot foods and would appreciate you using them on the bench tops or wooden tables. We have also provided a large chopping/cutting board and ask you to use these, not the benches or tables.



- Linen:** Doonas and covers, blankets and pillows provided. Unless pre-arranged and additional laundry fee rate allowed, please bring your own sheet sets and towels.
- Safety:** Guests and their children are not allowed into paddocks with livestock or near machinery or property sheds. Children are not allowed on farm machinery.
- Gates:** Please remember If you open It you close It.
- Shoes/Hats:** Boots or strong walking shoes (not thongs/sandals) and hats are recommended as appropriate farm attire.
- Indemnity:** You are responsible for the acts or omissions of your invitees to our property. You must ensure your invitees comply with these Conditions of Stay. You are liable for and indemnify us against all actions, demands, loss or damage (including legal costs on a full indemnity basis) incurred or suffered directly or indirectly in connection with: (a) your breach of these conditions of stay; or (b) the use of our property or anything in it by you or your invitees.
- Release:** By signing the Terms and Conditions you release us from any action, demand, loss or damage for any damage, loss, injury or death occurring at or in our property, however caused. You accept full responsibility for any damage or injury caused by any member of your party including animals while they are on Mogendoura Farm. You agree to pay any and all costs required to rectify the damage caused by any member of your party including animals while they are on the property.
- Cancellation Policy:** Please note a cancellation policy applies and follows the standard industry cancellation guidelines and fees. Following clearance of your deposit, your booking is confirmed by mail/email and your booking becomes non-refundable subject to this policy. Any payment is non-refundable for Public and School Holidays.
- Cancellations notified 60 days prior to arrival will incur a 10% cancellation fee. Cancellations notified 22-59 days prior to arrival will forfeit 50% of the deposit if we are subsequently unable to re-book. Cancellations notified 8-21 days prior to arrival will forfeit 50% of the total booking fee unless we are subsequently able to re-book. Any Rescheduling - any rescheduling must occur within one month of the original booking. If you reschedule or change your booking for any reason you will forfeit 50% of the total booking fee unless we are able to re-book the original dates. The tariffs are subject to change.

**Booking details are as follows:**

**Payment** to be made into the designated bank account in Australian dollars. Deposit of 50% of payment to be made on booking and a bond is required. Balance payable 2 months prior to arrival. The booking is subject to the Cancellation Policy.

**To confirm the booking this Terms and Conditions/Booking form must be completed, signed and returned with deposit.**

Dates for booking period:

**Accommodation requirements**

Cottage 1

Cottage 2

Cottage 3

How many guests:

How many nights:

How many horses:

Signature: \_\_\_\_\_

I agree to the terms and conditions outlined in this document

**Bank details for booking:**

**Direct deposit**

Account name: Mogendoura Farm Pty Ltd

BSB: 062 498

Account number: 1026 2620

**Bank details for the return of your bond:**

**Direct deposit**

Account name:

BSB:

Account number:

Name

Postal address

email

Phone

Mobile